

******* EFFECTIVE DATE: 03/01/2025 *******

Clients will receive a signed copy of this agreement.

Cancellation and Refund Policy

Thank you for choosing our 3-Month Wellness Treatment Plan. We are committed to providing you with exceptional support throughout your wellness journey.

To ensure clarity and mutual understanding, please review the following terms regarding cancellations and refunds:

1. Full Payment Requirement

The total cost of the 3-Month Wellness Treatment Plan is \$475, which covers 1 initial wellness session and 5 follow-up sessions, along with ongoing support via email or video chat, educational resources, and personalized tools.

2. No Refunds for Cancelled Programs

Once the \$475 payment has been made, the fee is non-refundable, even if the client decides to cancel or discontinue the program early.

This policy is in place to cover the time, resources, and planning committed to each client.

3. Rescheduling Sessions

If you need to reschedule a session, please provide at least 24 hours' notice before your scheduled appointment.

Rescheduled sessions must be completed within the 3-month period of your wellness program.

4. Early Cancellation and Unused Sessions

If you choose to cancel early and not continue with the program, any unused sessions (sessions not yet attended) will be forfeited.

No partial refund or credit will be provided for unused sessions once the program has started.

5. Special Considerations

We understand that life circumstances can change unexpectedly. If you need to cancel or pause your participation due to personal hardship,

please reach out to discuss options. Depending on the situation, we may offer flexibility in rescheduling or other accommodations, but this is at the discretion of the wellness coach.

6. Commitment to Your Wellness Journey

By purchasing this 3-Month Wellness Treatment Plan, you are committing to your full wellness journey. We are here to support you, and we ask that you commit to attending each session as scheduled to achieve the best results.

Acknowledgment and Agreement

By signing this agreement, you acknowledge that you have read and understood the Cancellation and Refund Policy outlined above.

You agree to adhere to the terms of this policy throughout the duration of your program.

Client's Name: _____

Signature: _____

Date: _____